

## Warranty instructions

**SHATTERGARD SECURITY & SAFETY WINDOW FILMS, INC.** Inc. warrants their window film products and installation are covered by this certificate only when installed by a ShatterGARD authorized installer against manufacturing defects (yellowing, delaminating, peeling, and cracking) under nominal use for a limited lifetime, as described below.

The following products are covered under this warranty: BlastGARD, BurglarGARD, and StormGARD. Said products are sold with a Non-Transferable Lifetime Limited Warranty beginning from date of purchase when installed on an interior glass surface of a commercial or residential structure.

**BLASTGARD FILM ONLY:** Beginning from date of purchase and when installed on the interior glass surface of a commercial or residential establishment ShatterGARD will re-film any windowpane shattered as a result of an explosion. It is the responsibility of the end user to purchase and install the new glass surface prior to reapplication. However, if the total square footage installed exceeds 5,000 square feet and any windowpane is shattered as a result of an explosion, ShatterGARD will reimburse the end user for the cost of glass replacement as well as re-film those windows at no additional charge. A police report and photo of the broken windows must accompany any warranty claim.

The provider assumes no liability for damage to the film from improper treatment or care. Further, the provider also assumes no liability for glass breakage resulting from any cause. The provider's obligation under this agreement is limited to furnishing replacement film unless otherwise stated.

ShatterGARD is not responsible for improper and/or unrealistic performance claims by independent dealers and installers. It is the responsibility of the end user to determine whether the product is suitable for their requirements. ShatterGARD does not guarantee our film products against glass or ballistic-related injuries. It is suggested that the customer retain this certificate and the invoice relating to the installation. Proof of purchase is required to obtain warranty coverage and inquiries should be directed to **SHATTERGARD SECURITY & SAFETY WINDOW FILMS, INC.** This Warranty gives you specific rights, you may have others' rights which vary from state to state.

All ShatterGARD films are thermo-pane safe and guaranteed for the lifetime of the film not to damage the windowpane seals and gaskets.